



Financial Assistance Plain Language Summary

Peterson Health is committed to providing financial assistance to persons with healthcare needs who are uninsured, under-insured, ineligible for a government program, or otherwise unable to pay for emergent, medically necessary care based on their financial situation. Peterson Health is consistent with its mission to deliver compassionate, high-quality, affordable healthcare services and advocate for those who cannot pay for their healthcare needs. Here at Peterson Health, we strive to ensure that the financial capacity of people who need healthcare services does not prevent them from seeking or receiving care. We will provide, without discrimination, care for emergency medical conditions to individuals regardless of their eligibility for financial and governmental assistance. Eligible individuals will not be charged more than amounts generally billed for emergencies or other medically necessary care.

To apply for financial assistance:

Contact our eligibility representatives for possible governmental assistance at: 830.258.7744. Eligibility representatives are on-site to assist you with this process.

- Go to www.petersonhealth.com
 - Click on Patients and Visitors
 - Click on Patient Financial Services
 - Click on Downloads
- Speak to a Patient Access Representative at any Peterson Health location.
- Contact the Business Office Monday-Friday, 8 am-5 pm at 830.258.7423
- Request by mail:
Peterson Health
ATTN: Financial Assistance Program
551 Hill Country Dr.
Kerrville, Texas 78028

For a copy of Peterson Health's full Charity Policy in English or Spanish:

- Go to www.petersonhealth.com
 - Click on Patients and Visitors
 - Click on Patient Financial Services
 - Click on Documents
- Speak to a Patient Access Representative at any Peterson Health location.
- Contact the Business Office Monday-Friday, 8 am-5 pm at 830.258.7423
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